**Technology Asset Mapping: Computers & the Internet**

**People**

Who are the people in the community who talk about technology? Who do you know that loves to use technology and is always trying new things? Who are the local experts? Consider some of the following:

* + Older adults who are enthusiastic and proficient with technology
  + Local businesses that help people with computer problems
  + People who teach others about how to use computers – local businesses, schools (middle school, high school, technical college, UW-Richland)
  + Local businesses and organizations that have IT departments and/or staff (including schools)
  + Timebank members who identify themselves as having technology or computer skills
  + Local web design businesses

**Access to computers**

* How do people get access to computers? Do they have them at home or do they use them at other locations?
* What types of computers/equipment are people in the community using to get online?
  + Desktop
  + Laptop
  + Smart phones
  + Tablets/iPad
  + Other
* How common is it for people in the community to have computers in their homes?
* What organizations have computers that could possibly be used by members of the community – consider some of the following:
  + Schools
  + Libraries
  + Job centers
  + Non-profit organizations
  + Faith communities
  + Aging and Disability Resource Center
  + Independent Living Resources
  + UW-Extension
  + UW-Richland
  + Technical college

**Internet Services**

* What companies provide Internet services?
* What type of service do they offer? At what speed (dowload/upload)
  + Dial up
  + Microwave or fixed wireless
  + DSL
  + Cellular
  + Satellite
  + Other?
* What are the costs for Internet services? Installation? Monthly?

**Online presence**

Consider the audience and purpose for each of the following.

* What local organizations and businesses have an online presence or use technology to connect people in the community? Consider these:
  + Local government use of technology
  + Radio station
  + Timebank
  + ADRC
  + Others? (some of these may be already catalogued on Rich in Community)
* Local websites
  + Rich in Community
  + Others?
* Local online email groups or listservs (google groups, yahoo groups, etc.)
* Local associations or clubs that have an online presence
* Use of other web-based tools?